STEP News Lycoming-Clinton Counties Commission for Community Action (STEP), Inc.

Volume 3, Issue 2 2013

Community Collaboration Pathway to Success

Partnership:





Engagement:

The Park Home, Inc. contributed \$100,000 to STEP, Inc. on August 14, 2013. This contribution sets the stage for the potential conversion and renovation of the former South Williamsport DCNR Forestry building to a new Senior Activity Center.



Jeff Sims, The Park Home Board President (pictured center), presents a check to Terry E. Roller, STEP President & CEO, after reviewing the design plans for the South Williamsport Senior Activity Center.

Also pictured, Traci Lowe, STEP CFO.



EARNING

HOUSING

CHOITTONS

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Success:

"The Park Home is always enthusiastic about helping STEP with their senior care projects."

> - Jeff Sims The Park Home Board President

"The Park Home contribution is an investment in a community social and economic innovation project."

- Terry E. Roller STEP, Inc. President & CEO



Community Collaboration Pathway to Success

STEP Appoints Chief Operations Officer

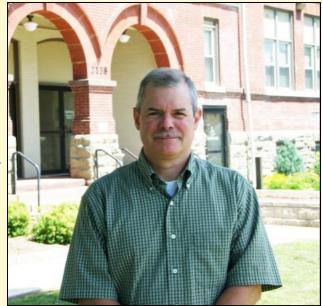
An administrative realignment has resulted in reduced administrative costs and enhanced administrative support for STEP employees. As a result of this process, Jim Plankenhorn has been appointed Chief Operations Officer.

For the past 8 1/2 years Jim has served STEP in a variety of positions. Early on he worked as a Career Counselor and Employer Services Representative under the Workforce Investment Act, and most recently, for the last 5 1/2 years, was the Transportation Program Director. Jim worked closely with Terry Roller, President & CEO, during the past two years to stabilize the Transportation Program and ensure the long-term sustainability of its critical role in the regional transportation network. Additionally, he assumed administrative responsibility for the Child Care Information

Services (CCIS) Program, resulting in program

enhancements.

Prior to his employment with STEP, Jim served 20 years in the United States Air Force, obtained the rank of Master Sergeant, and held a variety of positions with his last being the Superintendent of Aviation Resource Management. During his Air Force career, he was able to directly participate in many theater operations, including the Persian Gulf War, Operation Vigilant Warrior, and Operation Allied Force.



"I'm very humbled and excited to be the Chief Operations Officer. My pledge is to tirelessly support programmatic operational initiatives and help promote agency strategic objectives."

- Jim Plankenhorn STEP, Inc.. Chief Operations Officer



Independent Living Pathway to Success

Success Through Engagement and Partnership

Partnership:





Engagement:

STEP is a driving force in securing state and federal resources for our community. In Fiscal Year 2012-13, 78 percent of STEP's annual budget consisted of state and federal monies totaling \$25,800,000.





Brian M. Duke spoke to approximately 200 people at STEP's Clinton County Community Center concerning the governor's proposed budget and funding for senior issues.

<u>Success:</u>

"It was a pleasure to have the Secretary of Aging visit and inform seniors how increased lottery funds could be available for services in the 2013-14 budget."

- Ray Humphrey Aging Advisory Council Member "Funding contained in the 2013-14 budget represents the single largest investment for older adult home- and community-based programs since the Department of Aging was created."

> - Brian M. Duke PA Secretary of Aging



Success Through Engagement and Partnership

Engagement:

















Community Collaboration Pathway to Success

Success Through Engagement and Partnership

Partnership:



OUR SPONSORS

OUR PARTNERS



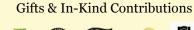








































Success:

"Because of the partnership with CAPPA, STEP, Inc. and The Center. **Summer Counts!** was able to serve well over 100 of our community's children, with better quality programming and increased services. We are very pleased with the outcomes."

- Sam Bell The Center Board President

"The **Summer Counts!**

Program is a testament to a commitment to a group effort and the coming together of the organizational strengths of The Center, Step, Inc., and CAPPA. Coming together is beginning. *Keeping together is progress. Working together is SUCCESS.* Many thanks to the **Summer Counts!** staff, community partners, and donors for a successful summer program. Together we look forward to the future and many more successful outcomes for our community."

- Eileen Harley **CAPPA Board President**

"Congratulations to The Center and CAPPA, who jointly created **Summer** Counts!, a program which engaged over 100 kids with creative academic and recreational activities. STEP is proud to support this important community partnership in which all three organizations shared a mission and vision—not only for the summer, but for the future as well."

> - Russ Kimura STEP, Inc. Board Chairman



Workforce Development Pathway to Success

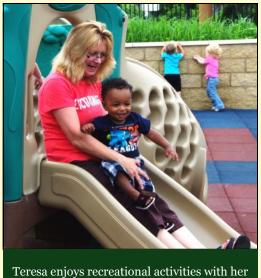
Success Through Engagement and Partnership

Partnership:





Engagement:



Feresa enjoys recreational activities with her students at the STEP Clinton County Community Center play area. Teresa Moyer, STEP
employee, previous Head
Start volunteer and parent,
was one of 18 recipients
statewide to receive the
Community Action
Association of Pennsylvania
(CAAP) 2013
Self-Sufficiency Award for
demonstrating excellence in
career advancement,
academic achievement, and
leadership.



Succes

"I was very surprised and honored to have won the CAAP award."

- Teresa Moyer CAAP Award Recipient "Because of her determination and her hard work she was hired as a bus aide, then as a classroom aide, and finally as a home visitor in the Head Start program. She has gone the extra mile in everything she has done."

- Mary Heffner Mentor and Former Supervisor



Independent Living Pathway to Success

Success Through Engagement and Partnership

Partnership:











Partnerships work toward making STEP's Transportation Program Engagement: financially sustainable for the future.

- In partnership with River Valley Transit (RVT), a projected cost efficiency of \$38,000 in annual savings for fleet fueling is expected.
- In partnership with RVT, revenue from the Americans with Disabilities Act (ADA) from per-trip reimbursement increased by approximately \$6,000.
- In partnership with North Central Sight Services, the Job Access/Reverse Commute (JARC) Project, which transports NCSS employees, increased revenue by approximately \$56,000 and, more importantly, kept employees from missing or losing work.
- Cost savings in vehicle communications saved \$3,000 per year.
- Increasing program capacity for Out-of-County service resulted in increased revenue of \$93,000 this past year.
- Service efficiencies to Geisinger Medical Center saves approximately \$7,500 per year.



Success

"Thank you for the service you provide, and thank you to all the drivers who make it an even more enjoyable experience."

> - Sarah Houser **Transportation** Customer

"We have very purposely fostered partnerships and implemented a number of cost-containment initiatives. And, coupled with the hard work and diligence of the Transportation staff, has all resulted in the long-term, continued sustainability of the Transportation Program."

> - James D. Plankenhorn STEP, Inc. COO

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Traci Lowe, CFO

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2138 Lincoln Street

Williamsport, PA 17701

Phone: 570-326-0587 1-800-346-3020

Fax: 570-322-2197

Email: step@stepcorp.org

Website: www.stepcorp.org

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