

STEP News

Lycoming-Clinton Counties Commission for Community Action (STEP), Inc.

Volume 2, Issue 4 2013



*Your Pathway
to Success*

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Success Through Engagement and Partnership

Partnership:



Engagement:

Three non-profit organizations agree to explore the potential for a merger to enhance community services.

Success:

“This process will allow CAPPA to better meet the demand for existing services, increase the quality and availability of youth and family services, expand services, and develop greater organization efficiencies. It’s a win for the community.....”

**- Loni Gamble, CAPPA
Founder/Executive Director**

“We are thrilled for the opportunity to multiply the impact of the legacy of the Bethune Douglas Center, the Campbell Street Center, STEP, and CAPPA. We are excited to be part of the Renaissance of Williamsport exploring the natural progression of this process, Win/Win/Win.”

**- Sam Bell
President Board of Directors
Campbell Street Center**

“This process exemplifies three local organizations that are working collectively to explore how they can enhance the current impacts made by each organization to benefit not only our community’s children, individuals, and families, but also the vitality of the community itself.”

- Terry E. Roller, STEP President & CEO

STEP, Inc.’s mission is to engage diverse individuals, families, and communities in the pursuit of social and economic success.



Workforce Development Pathway to Success

Success Through Engagement and Partnership

Partnership:



Engagement:

- Due in part to the availability of the monies paid out for subsidized child care, 537 persons were able to maintain employment during the year.
- \$9,828,511.80 in wages were earned by the 537 workers.
- Roughly \$1,186,852 was paid in taxes by these workers (SUI, FICA, State, Local, and School taxes).
- Well over \$5 million in annual cash assistance payments were saved due to these individuals' continued employment.
- Approximately \$2,446,671 was saved in turnover costs to employers because these individuals remained at their jobs.



Javon Diggs-Duffield is able to continue her education by receiving subsidized child care through Child Care Information Services.

Success:

"I really appreciate the help I am receiving from Child Care Information Services. This service gives me the opportunity to attend my senior year of high school. Without the program I would struggle paying for child care and probably not attend school on a regular basis."

**- Javon Diggs-Duffield,
Williamsport High School Teen Parent**



Independent Living Pathway to Success

Success Through Engagement and Partnership

Partnership:



Engagement:

A new partnership between STEP and River Valley Transit (RVT) will help provide sustainable transportation services for the future, fortifying a service of STEP's Independent Living Pathway. Persons with disabilities, seniors, Medical Assistance customers, and the general public will benefit from the fueling partnership with RVT and the continued Americans with Disabilities Act service available in Lycoming County. Independent living will continue to be enhanced through medical, employment, school, and social transportation provided by STEP's handicapped-accessible vehicles.

**Kimber Williams,
STEP
Transportation
Driver, fuels a van
at the River Valley
Transit Fueling
Station.**



Success:

“RVT and STEP’s enhanced partnership strengthens our regional transportation system.”

**- Terry E. Roller, STEP
President & CEO**

“As we move into the New Year, RVT looks forward to an enhanced partnership with STEP. This partnership allows our public transit systems to meet the community mobility needs in a safe, convenient, efficient, and affordable manner by coordinating services and pursuing new technologies such as compressed natural gas vehicles.”

**- William Nichols, General Manager
River Valley Transit**



Success Through Engagement and Partnership

Partnership: Each member of the STEP staff brings skills and abilities that add to our collective partnership as employees and as an organization that serves our community. Together our collective work provides solutions for those who seek their pathway to success. Please welcome Suzanne Lee, Director of Resource Development, as the newest member of our partnership with the community.

Engagement:

Suzanne has over 25 years of experience in the nonprofit sector building capacity for organizations through resource development, bringing new community stakeholders into organizations, and forging strategic partnerships. Her tenure on both sides of the desk—working for community foundations and as a development officer—will bring an added dimension to the STEP team.



Suzanne Lee (right), STEP, Inc. Community Resource Development Director, was welcomed as a member of the administrative team by Traci Lowe, STEP CFO, and Terry E. Roller, STEP President & CEO, on January 14, 2013.

Success:

“I have always admired the work that STEP does in our community and for citizens. There are many ways for the community to participate through their generosity at STEP and the programs here. I am looking forward to becoming a part of STEP’s team and hope that I may contribute by building new resources and opportunities for giving at STEP through its services, and ultimately impacting our residents and the community.”

- Suzanne Lee, Community Resource Development Director



Housing Options Pathway to Success

Success Through Engagement and Partnership

Partnership:



Engagement:



Maureen Sangl, UGI customer, received assistance with her gas utility bill.



UGI's Operation Share Energy Fund, and PPL Operation Help fund can provide assistance to eligible residential customers faced with hardships in paying their utility bills.



Brian Hawkins, PPL customer, received assistance with his electric utility bill.

STEP Outreach is a designated agency for the processing of applications for assistance, determination of eligibility, and disbursement of funds.

Success:

"What a big relief off my mind. Now I can afford to pay for some of my medications. Up until the Operation Share Energy grant was applied to my gas account, I often went without. I had to juggle my utility bills against the cost of my medications."

**- Maureen Sangl
Operation Share Customer**

"PPL's Operation Help Program and STEP Outreach Office assisted me at a time of need. When my employer downsized and I exhausted my unemployment benefits, the program helped me keep my electric service. I am thankful there are programs out there to help in times of need."

**- Bryan Hawkins
Operation Help Customer**



Independent Living Pathway to Success

Success Through Engagement and Partnership

Partnership:



Engagement:

Intergenerational Solutions

Success:

"The Meals on Wheels program is important because it gives senior citizens who are homebound and cannot cook for themselves a complete hot meal."

**- Enso Tran, Age 15
Curtin Middle School**

"By raising money for the Meals on Wheels program, which provides meals and comfort to seniors, we are working to benefit our community."

**- Alex Kramer, Age 17
Muncy Jr./Sr. High School**

"Meals and a little conversation really is wonderful."

"Meals on Wheels is a godsend for me."

Senior Citizens' Comments

"I'm unable to cook for myself and I greatly appreciate the meals that are delivered to me by the faithful volunteers."





Independent Living Pathway to Success

Success Through Engagement and Partnership

Partnership:



Clinton County Government



Medical Assistance Transportation Program (MATP)

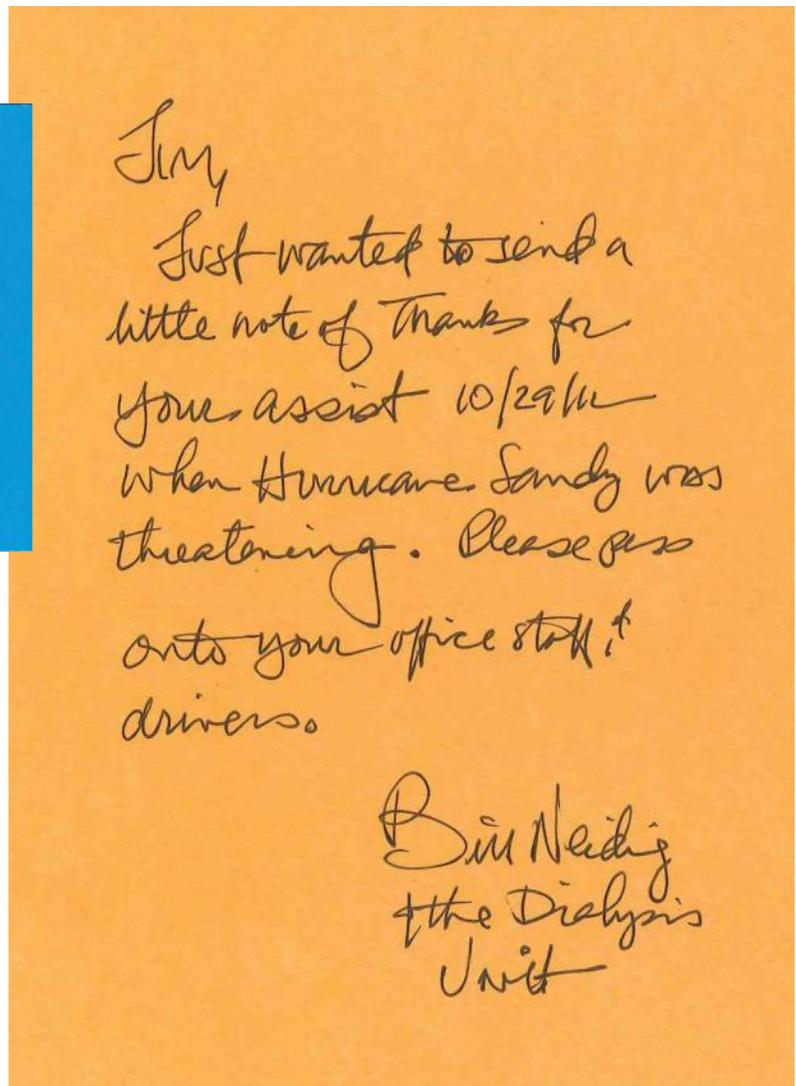
Engagement:

Ensuring life-supporting medical services in the face of adversity.

Success:



In fiscal year 2011-2012 STEP Transportation provided 85,524 health-related rides, including trips to regional dialysis clinics.





“Live United ... Give United... Let’s STEP It Up!”

STEP employees really did “STEP it up” this year, achieving in-house record levels in donations to the local United Ways for the third consecutive year . This year’s employee giving represented an increase of more than 24 percent over the previous year’s employee campaign. Through employee efforts, a combined total of over \$6,300 was raised for the Lycoming and Clinton County United Ways. Congratulations, STEP employees, for a job well done!

Terry E. Roller, President & CEO

Traci Lowe, CFO

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